



Terms and Conditions

The two main rules on this site are:-

Enjoy yourself

Don't do anything to spoil anyone else's enjoyment or enjoyment of residents in the local area.

1. A deposit of 25%, subject to a minimum of £50 per week for our pitches is required to confirm a booking. If the booking cost is less than this amount then full payment is needed – all deposits are non-refundable.
2. Although we will try to assign a particular site if requested, we reserve the right to reassign or alter pitches as necessary.
3. Pitches are available from 1pm on the day of arrival and must be vacated by 11.00 a.m. on the day of departure. We require all new arrivals to book into site by 6pm on the day of arrival unless arranged by the hirer in advance of arrival.
4. No vehicles to enter the site after midnight
5. No refunds will be given if you choose to leave the site early for whatever reason. The right is reserved to refuse acceptance or to terminate the visit of any person or persons whose conduct is detrimental to our site, our visitors and the wider community. No refunds will be given if you are asked to leave the park.
6. After 10pm and before 8am please be considerate with regard to noise. No loud TV or radio after 10pm. Nobody is allowed to play around the park after 9pm at night.
7. Safety – Please respect the 10 mph park speed limit. (walking pace)
8. No washing lines on pitches please Window dryers only on site.
9. Help to keep the site tidy, dispose of litter in the bins provided. Please recycle glass and food waste. The rest of the waste is sorted and recycled by our contractors who send zero to landfill. All bins are located in the central designated recycling areas. Please ensure you recycle as per the instructions and replace the lids properly when you have used the bin.
10. The park and its owners cannot be held responsible or liable for any personal injury, loss or damage, direct or indirect, to visitors or their property however caused (including persons under the age of 18)

11. To conserve and protect the grass cars must not drive or park on the grass during wet or winter conditions. Tents should be moved once a week within the pitch and non-breathable groundsheets lifted daily.
12. Bar-B-Q's must be off the ground. Blocks can be found by the Reception for this purpose. No open fires are allowed on site.
13. Smoking is not permitted in any of the amenity buildings or in the reception. If you smoke, please be considerate to other site users and ensure your cigarettes are extinguished completely, picked up off the ground and placed in the bins provided.
14. Dogs are welcome but must be kept on a short lead at all times on site and exercised and allowed to foul off the park. Please pick up all dog fouling and place it in the bins provided on site. Please do not put dog fouling - even in bags- into refuse disposal bins on site or private bins off site
15. The washing of cars and caravans on site is not permitted.
16. No commercial vehicles will be admitted to the park.
17. We are unable to accept all male / female groups of 3 persons or more.
18. All additional visitors must report to reception and to be paid for in full.
19. Our campsite is in a greater horseshoe bat conservation area and as such we run the site as a 'dark site' during non-daylight times of the day. All campers are required to use their blackout screens in the caravan/campervan windows when using internal lights within their vehicles. The use of external lighting is to be kept to a minimum when walking around the site and no additional lighting such as lamps, night lights, fire pits, fairy lights etc, is permitted on the site. Please read the public notices that are displayed around the campsite which provides further details of why we are a dark site and the actions we expect from our campers.
20. When making a booking or when you arrive at reception, you will be asked to make a £1 donation to Devon Wildlife Trust for the upkeep of the SSSI Chudleigh Knighton Heath.